

From: Robert Powell
To: Microsoft ATR
Date: 11/20/01 5:10pm
Subject: Mircosoft Case

I am proud to live in a country where a company such as Microsoft can grow and prosper. The products that have come from Microsoft with my computers have always added value to my investment. I have tried other products, but have returned to Microsoft because I like them more. I view the settlement as a very positive development and hope the company will continue to inovate and prosper.

Sincerely,

Robert L. Powell
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